



Stanley Ho
Community College



PO LEUNG KUK

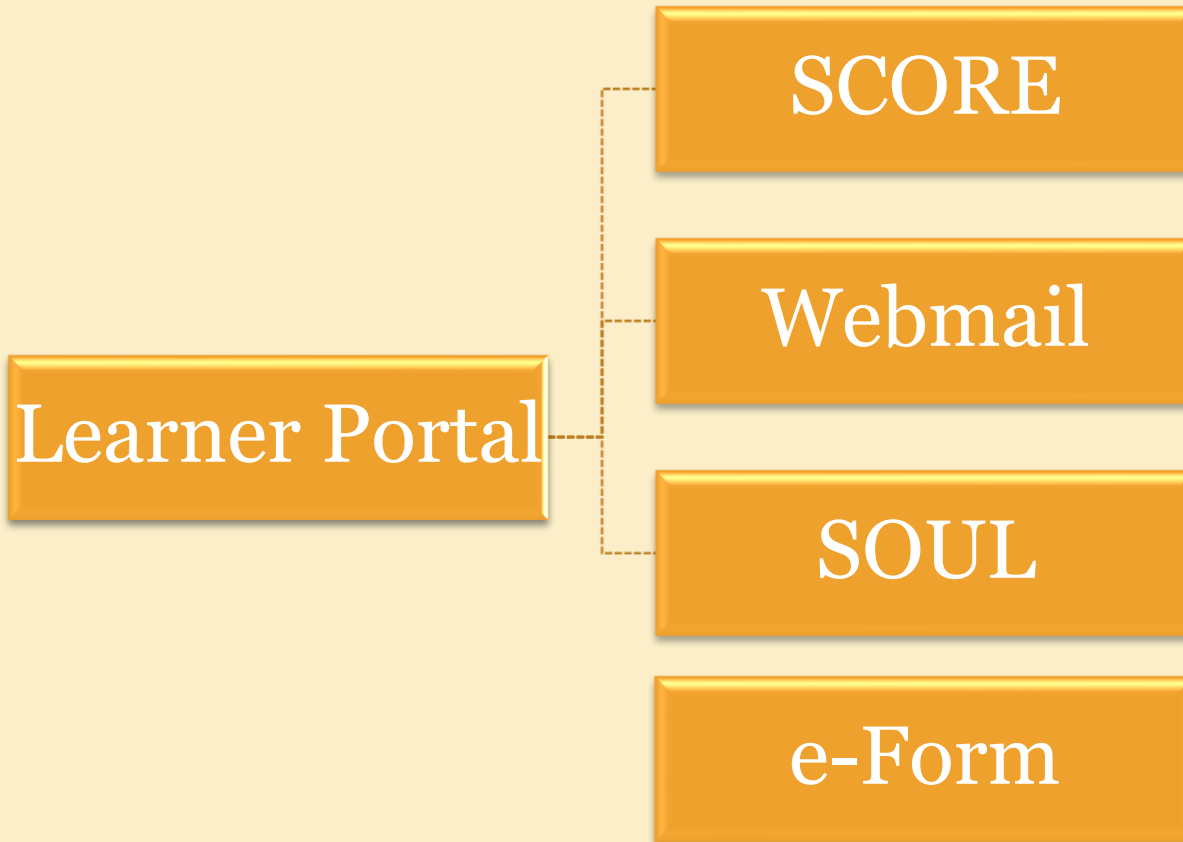
香港大學專業進修學院保良局何鴻燊社區書院

1

THE KEY FUNCTIONS OF E-LEARNING PLATFORMS

HPSHCC eLearning Platforms – Overview

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Overview - eLearning Platforms in HPSHCC

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1. **Learner Portal**

- Gateway to other systems
- An e-notice board (College to Students)
- Please check everyday

2. **SCORE**

- Students and Course Record System
 - E.g. check class and exam schedule, view assessment results

3. **Webmail**

- Official email system
- Main channel for communications
- Please check at least once or twice a day

4. **SOUL**

- Classroom activities system
 - E.g. Lecture notes downloading, assignment submission, e-attendance taking
- Lecturer → Students

5. **e-Form**

- Online application system

Part 3

Webmail

Official email account

Please check at least once/ twice a day.

My Webmail – Login

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- Click “Webmail” after logging in to Learner Portal

Learner Portal Hi, Log Out

HKUSPACE 香港大學專業進修學院
HKU School of Professional and Continuing Education

My News | My Resources | My Events | CareerSPACE

Latest News

01 Jul 2026
Cross Posting
International Degree Programmes for AD/HD/HKDSE/IB graduates [Final Round Application Deadline: 31/7]

01 Jul 2026
Cross Posting
IC - Online Information Seminars on Full-time International Degree Programmes for AD/HD/ HKDSE/ IB/ GCE Graduates (July 2026)

30 Jun 2026
Stanley Ho Community College
Registration for Semester 1, 2026-27

All News
Search...
#HKU SPACE PLK SH CC Higher Diploma Year 02 #Student Development Resource Centre #HKU School of Professional and Continuing Education #HKU SPACE PLK SH CC #Cross-Group #Jul 2026 #Jun 2026 #May 2026 #Apr 2026 #Mar 2026 #Feb 2026 #Jan 2026 #Sep 2025 #Jul 2025

29 Jun 2026
Stanley Ho Community College
Tuition Fees (for 2026-27 Academic Year)

25 Jun 2026
Stanley Ho Community College
Reminder: Application Deadlines

25 Jun 2026
Cross Posting
Walk-in/ Online Admission for 3-Year Full-time UK

International Degree Programmes for AD/HD/HKDSE/IB graduates [Final Round Application Deadline: 31/7]
01 Jul 2026 - Cross-Group

IC - Online Information Seminars on Full-time International Degree

My Webmail – First Time Login

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Your student number

Please enter your Student No. or Part-time Teacher No.
and Password:

Student No. or Part-time Teacher No.

Password

Sign in

[Home](#) [Privacy](#) [Help](#) [Change Password](#)

Password: Same as Learner Portal

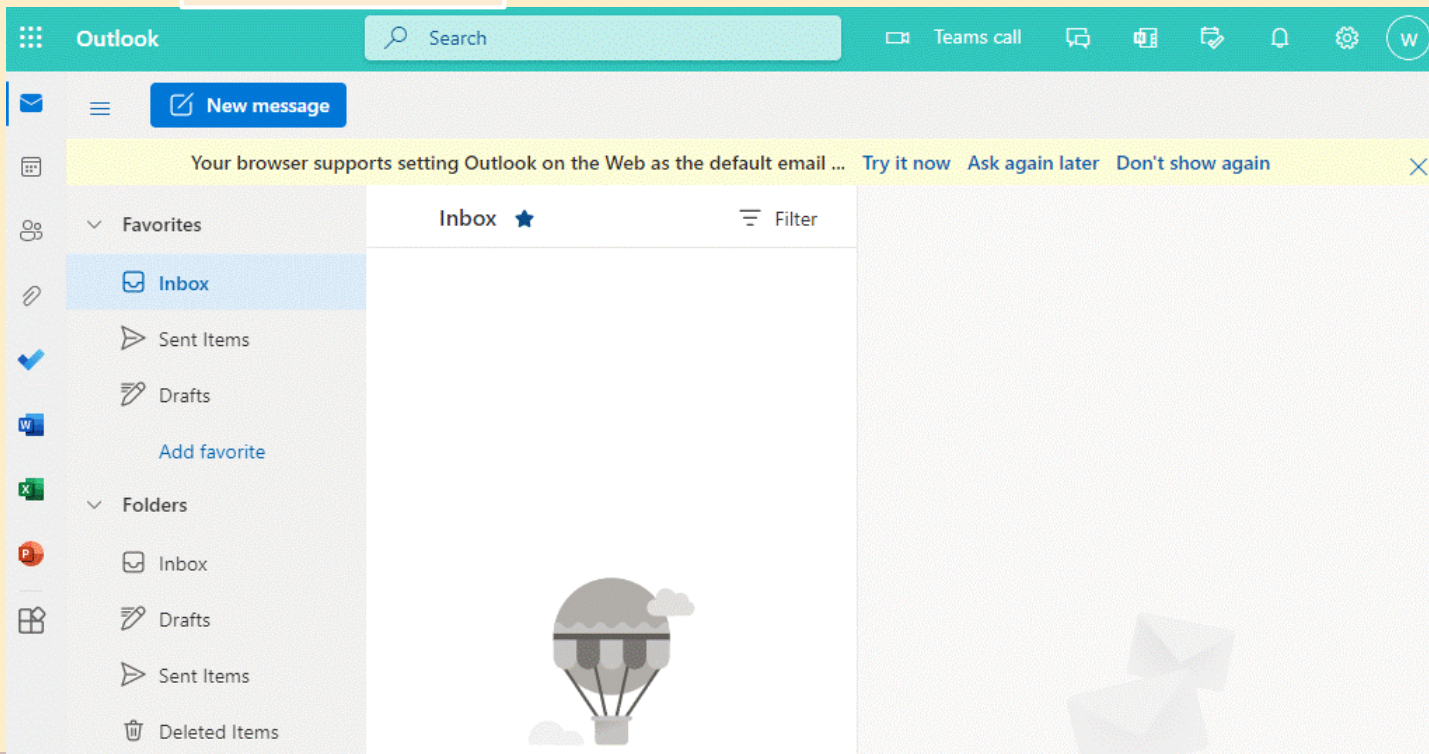
My Webmail – First Time Login

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- 20xxxxxx@learner.hkustspace.hku.hk



Student ID



IT Help on e-Learning Platforms

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- After logging in to LP, click “IT Help” on the left

Learner Portal Hi, [Name] Log Out

HKU SPACE
The Hong Kong University of Professional and Continuing Education

My News | My Resources | My Events | CareerSPACE

Latest News

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IT Help on e-Learning Platforms

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- Before logging in to LP, click “Contact Us” and scroll down for “Information Technology Services”

Learner Portal Sign In *MyPortal*

HKUSPACE 香港大學專業進修學院
HKU School of Professional and Continuing Education

[HKUSPACE Today](#) [CareersPACE](#) [General Information](#) [Links and Resources](#) [Contact Us](#)

form.

Title ☒ Mr. ☐ Ms. ☐ Miss ☐ Dr.

Name

Phone number (Optional)

Email

Course Title

☒ Comment ☐ Complaint ☐ Compliment

Validation code

☐ I'm not a robot

reCAPTCHA Privacy - Terms

Personal data provided as part of the feedback will be solely used by our staff for handling the feedback. All cases will be handled in strict confidence and will not affect the students' assessment results in any way.

>> Top

You can seek IT Help via:

- Email
- WhatsApp/ WeChat
- IT Help Chatbot/ Ticket

Information Technology Services

IT Help Contact

it.help@hkuspace.hku.hk

WhatsApp / WeChat: 6803 5480 [Hour of Operation: Monday – Friday: 9am – 10pm; Saturday: 9am – 5pm (Except Public Holidays)]

IT Help Service Ticket System

[Home page](#)

Reminder – Systems and Campus IT Facilities

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System related	Campus IT facilities
• Learner Portal • SOUL • SCORE • Webmail • Password reset	• Students' computers on campus • Campus WIFI connection • College's eForm system
IT Help: <u>it.help@hkuspace.hku.hk</u>	IT Support: <u>it.support@hkuspace-plk.hku.hk</u>

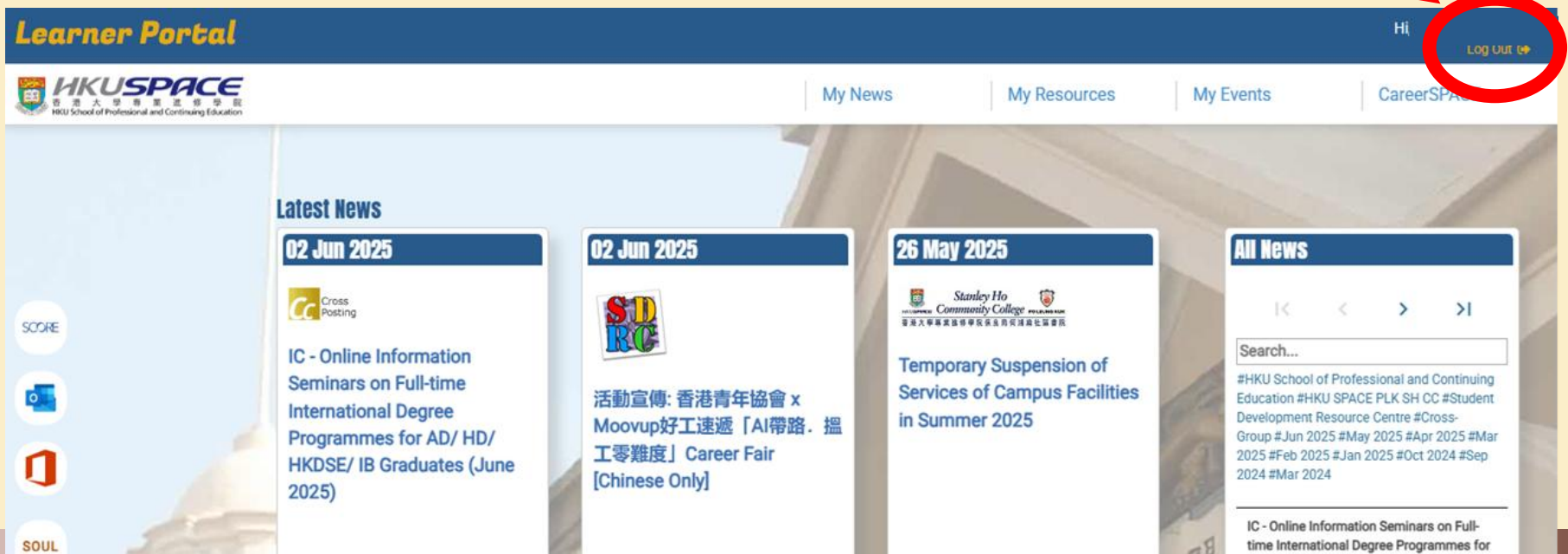
- Please remember the above details and approach **DIFFERENT IT Help** for assistance.

Reminder - Logout

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Remember to logout

If you are using a public computer, it is important for you to **logout before leaving** the computer unattended. Otherwise, others can access your information using the same computer or even alter the data if your account remains logged in. The system will be logged out only when you logout from the Learner Portal and close the browser.



The screenshot shows the HKU SPACE Learner Portal. The top navigation bar is dark blue with the text "Learner Portal" on the left and "Hi" on the right. A red arrow points to a "Log Out" button with a right-pointing arrow icon, which is circled in red. Below the navigation bar is a white header section with the HKU SPACE logo and the text "HKU School of Professional and Continuing Education". To the right of the logo are links for "My News", "My Resources", "My Events", and "CareerSPAC". The main content area features a "Latest News" section with four news cards. The first card is dated "02 Jun 2025" and titled "IC - Online Information Seminars on Full-time International Degree Programmes for AD/ HD/ HKDSE/ IB Graduates (June 2025)". The second card is also dated "02 Jun 2025" and titled "活動宣傳: 香港青年協會 x Moovup好工速遞「AI帶路」搵工零難度 Career Fair [Chinese Only]". The third card is dated "26 May 2025" and titled "Temporary Suspension of Services of Campus Facilities in Summer 2025". The fourth card is titled "All News" and contains a search bar and a list of news items. On the left side of the page, there are four circular icons labeled "SCORE", "SOUL", and two others that are partially visible.

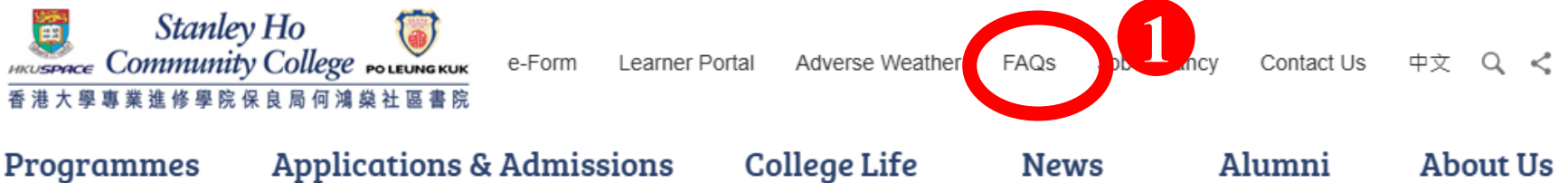
Reminder – Campus WiFi

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Step 1: Click “FAQs” via HPSHCC college webpage at

<https://hkuspace-plk.hku.hk>

Step 2: Click “WiFi Services” under “FREQUENTLY ASKED QUESTIONS” for user guides



FAQs

HOME > FAQs >

FREQUENTLY ASKED QUESTIONS

FAQs

Frequently Asked Questions

WiFi Services

Study Subsidy Scheme for Designated Professions/Sectors (SSSDP) >

General Questions >

Reminder – Campus Workstations: Locations

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Workstations are available in the following locations:

- 4/F : Library
- 5/F : Learning Commons
- 6/F : Open Access Lab (Room 601A)
- 6/F – 15/F : Lift Lobby

Reminder – Campus Workstations: Login

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- Username: **Student ID Number**
- Password: **Using the changed password after First Time login to Learner Portal**

Example:

Username: 20091234 **Student ID Number**

Password: Same as Learner Portal

Reminder - Password

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- Remember!

The system password that you have changed affects on

- ALL e-Learning Platforms
 - ✦ i.e. Learner Portal, SOUL, SCORE, Webmail
 - Campus Computer
 - Campus WiFi
 - College eForm system
-
- Please remember the login and password, and do not share it with your schoolmates.

General Enquiry

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General Enquiry:

Tel:	3923 7000
Email:	<u>enquiry@hkuspace-plk.hku.hk</u>

Note:

Please clearly state your name, student number, contact number, name of the programme and level of study in your enquiry email.

THANK YOU